



# Cybernetics

User Guide V1.0

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# 1. Getting Started

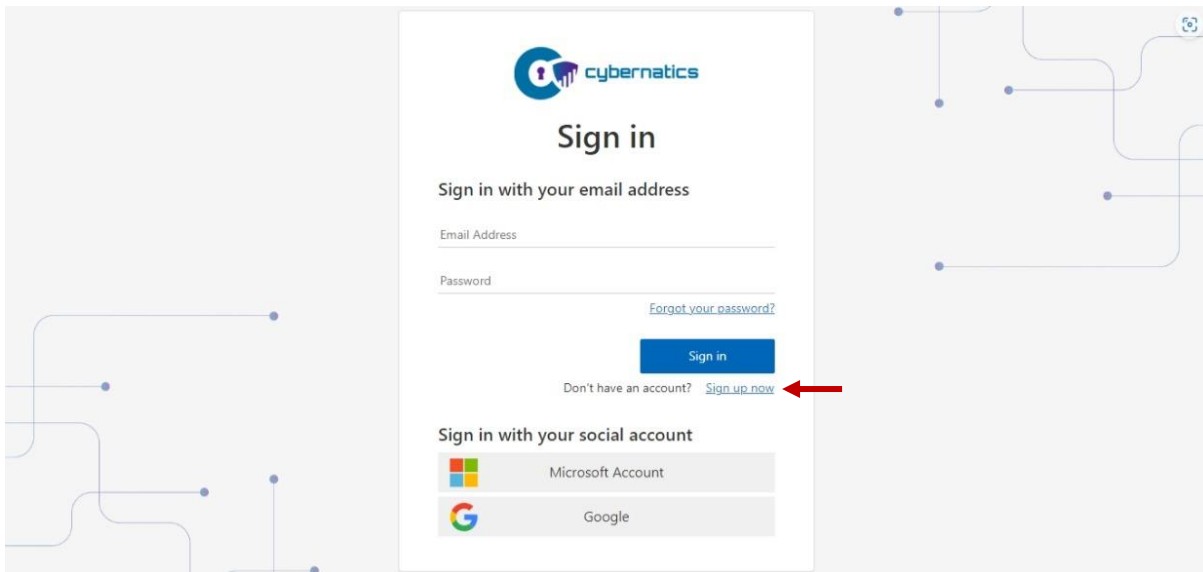
## 1.1. Sign up

To start using the application, you'll need to create an account.

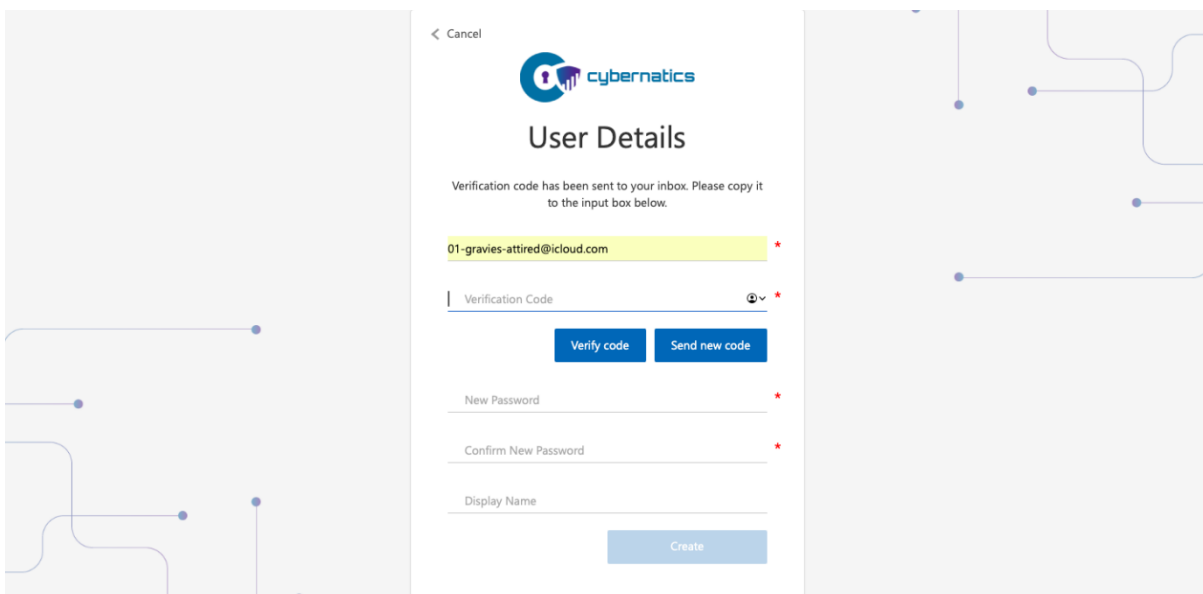
Go to <https://start.cybernetics.io>

Step 1: Click on "Sign up now" link

Begin by clicking on "Sign up now" to start the sign-up process.



Step 2: Enter your email address and a verification code should be sent to your email. Enter that code in the space provided to verify and continue with the account creation process.



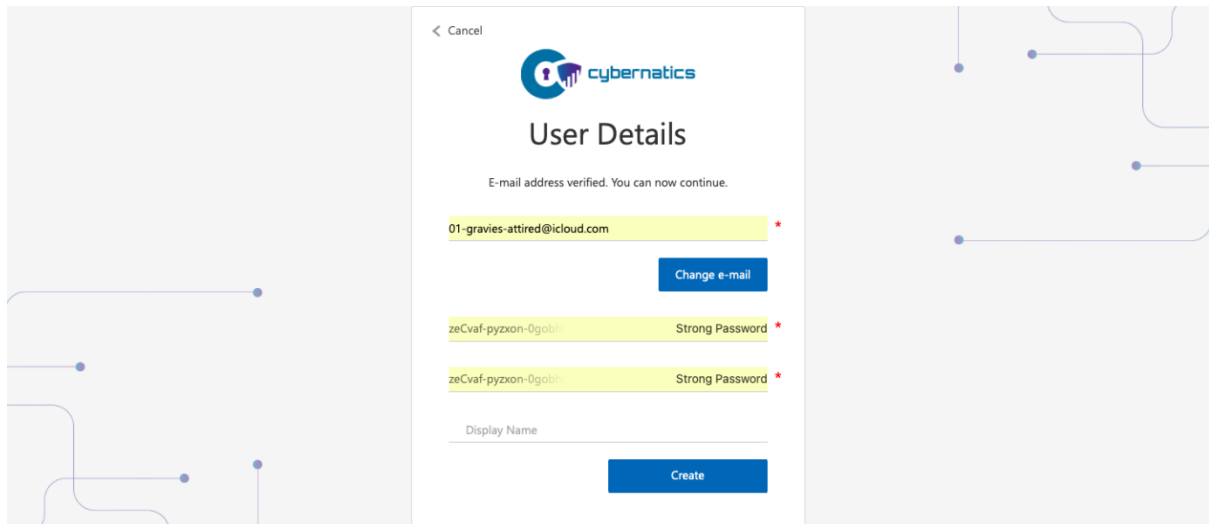
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Step 3: Once verified, set a display name and secure password for your account.

The password must be between 8 and 64 characters.

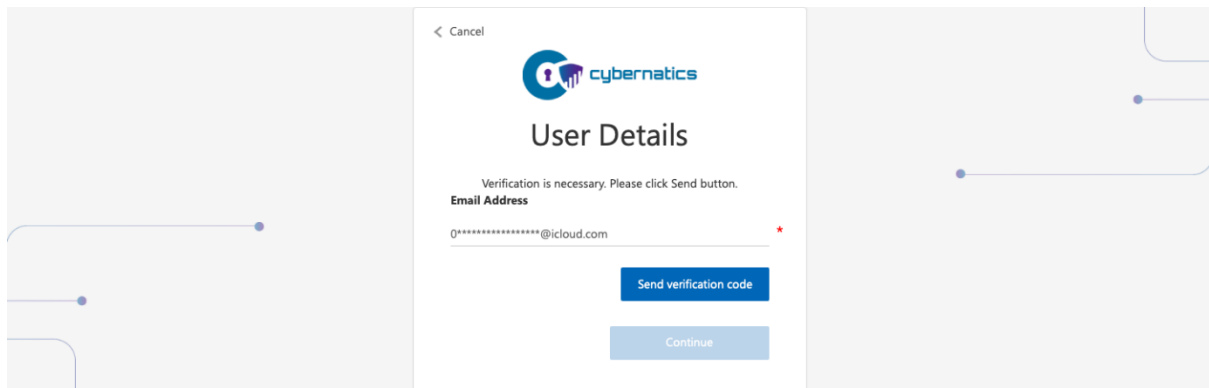
The password must have at least 3 of the following:

- a lowercase letter
- an uppercase letter
- a digit
- a symbol



The screenshot shows the 'User Details' screen in the cybernetics app. At the top, there is a 'Cancel' button and the cybernetics logo. Below the logo, the text reads 'User Details' and 'E-mail address verified. You can now continue.' The form contains three input fields: an email address field with '01-gravies-attired@icloud.com', a 'Change e-mail' button, a password field with 'zeCvaf-pyxxon-0gobit' and a 'Strong Password' indicator, another identical password field, and a 'Display Name' field. A blue 'Create' button is positioned at the bottom of the form.

Step 4: After setting display name and password, you will be prompted to verify again. Click on the send verification code and verify it to continue.



The screenshot shows the 'User Details' screen in the cybernetics app. At the top, there is a 'Cancel' button and the cybernetics logo. Below the logo, the text reads 'User Details' and 'Verification is necessary. Please click Send button.' The form contains one input field for the email address with '0\*\*\*\*\*@icloud.com'. Below the email field, there are two buttons: a blue 'Send verification code' button and a light blue 'Continue' button.

< Cancel



## User Details

Verification code has been sent to your inbox. Please copy it to the input box below.

**Email Address**

0\*\*\*\*\*@icloud.com \*

**Verification code**

Verification code

Verify code

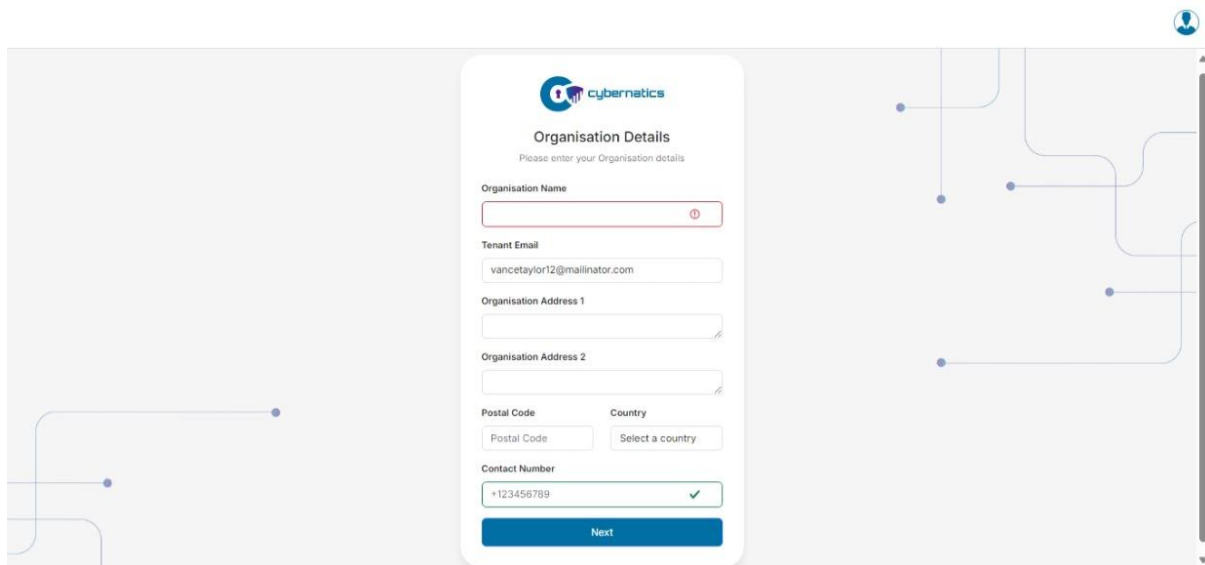
Send new code

Continue

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## 1.2. Organization setup

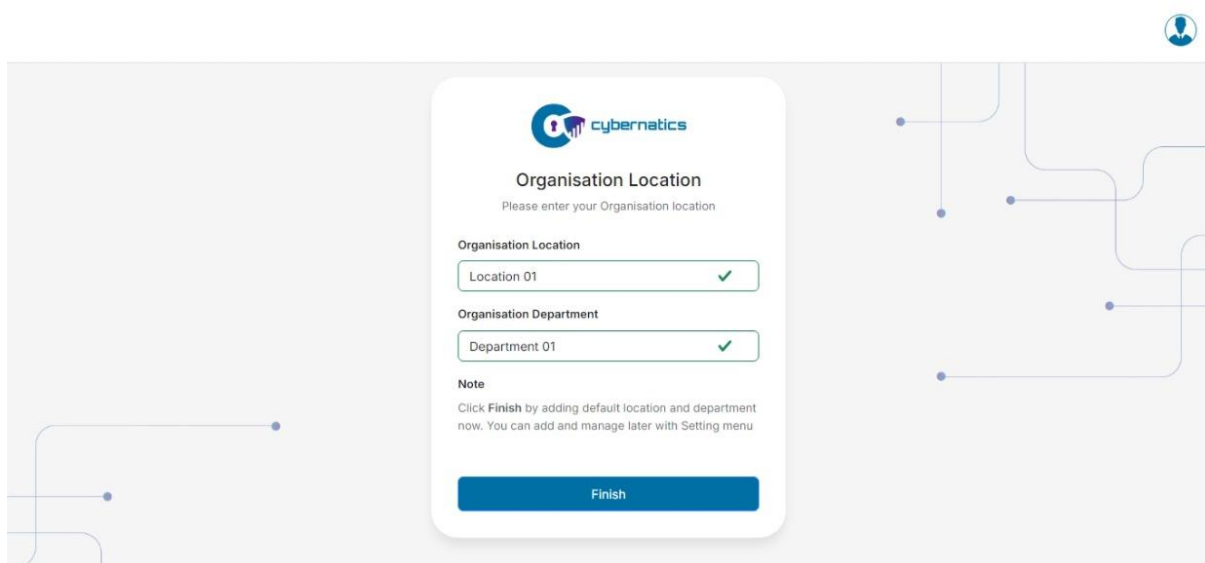
Enter your Organization's basic details to continue with the setup.



The screenshot shows the 'Organisation Details' setup screen. At the top, there is a user profile icon in the top right corner. The main content area features a white card with the 'cybernetics' logo and the title 'Organisation Details'. Below the title, it says 'Please enter your Organisation details'. The form includes the following fields: 'Organisation Name' (empty), 'Tenant Email' (vancetaylor12@mallinator.com), 'Organisation Address 1' (empty), 'Organisation Address 2' (empty), 'Postal Code' (empty), 'Country' (Select a country), and 'Contact Number' (+123456789 with a green checkmark). A blue 'Next' button is at the bottom of the card. The background is light gray with a faint circuit pattern.

By default, one location and department for your Organization will be added during the initial setup. You can add and manage additional locations and departments later through the Settings.

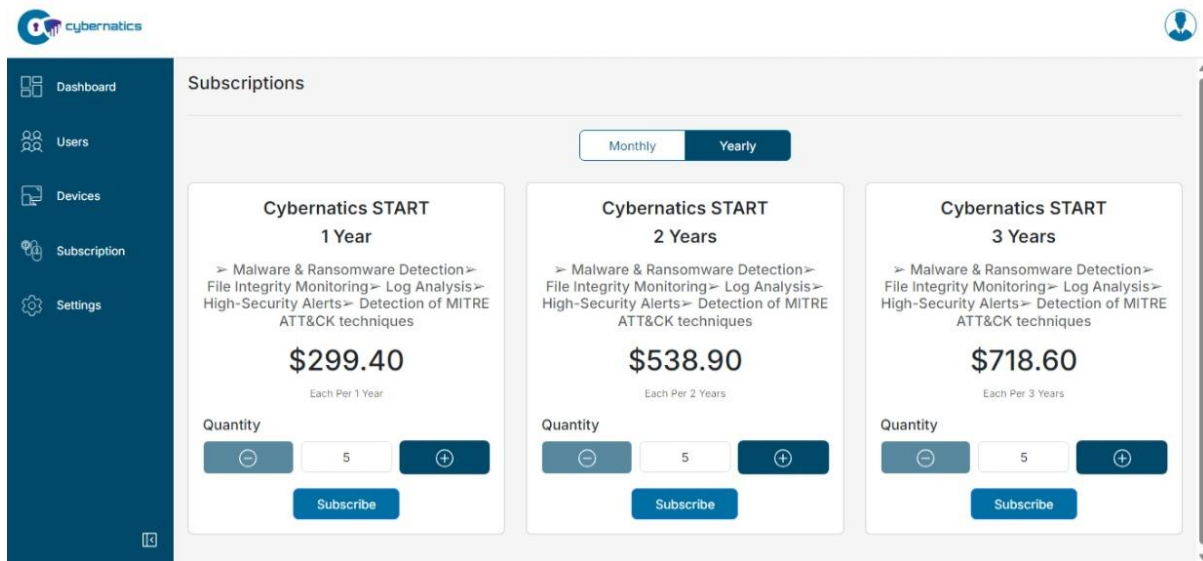
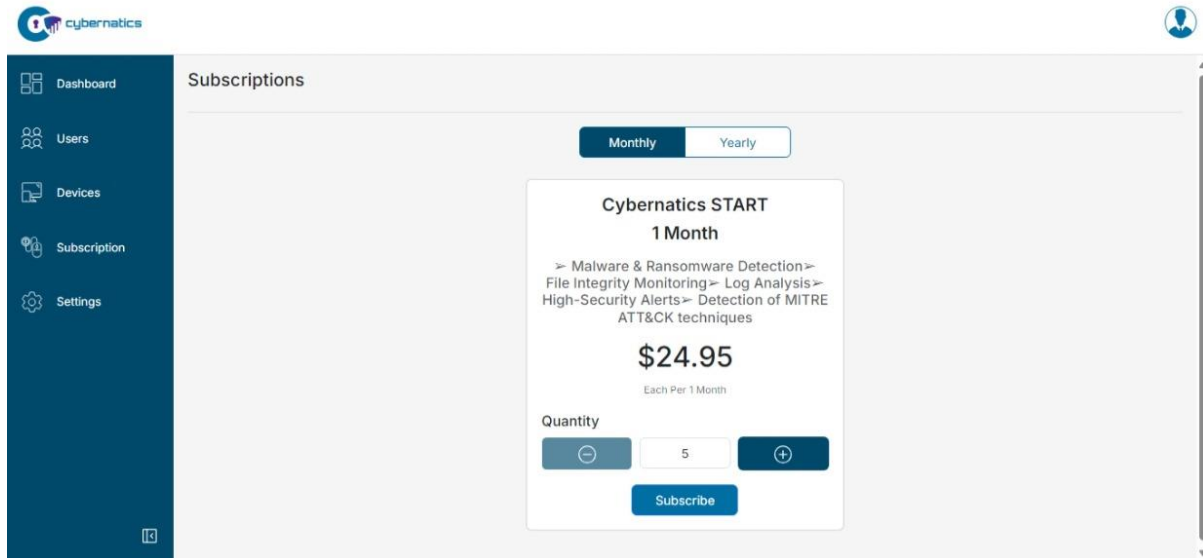
Note: Locations are typically used if you have offices in multiple physical locations and allow you to group your devices by their physical locations. Departments are used if you wish to view reports by departments, regardless of their physical locations.



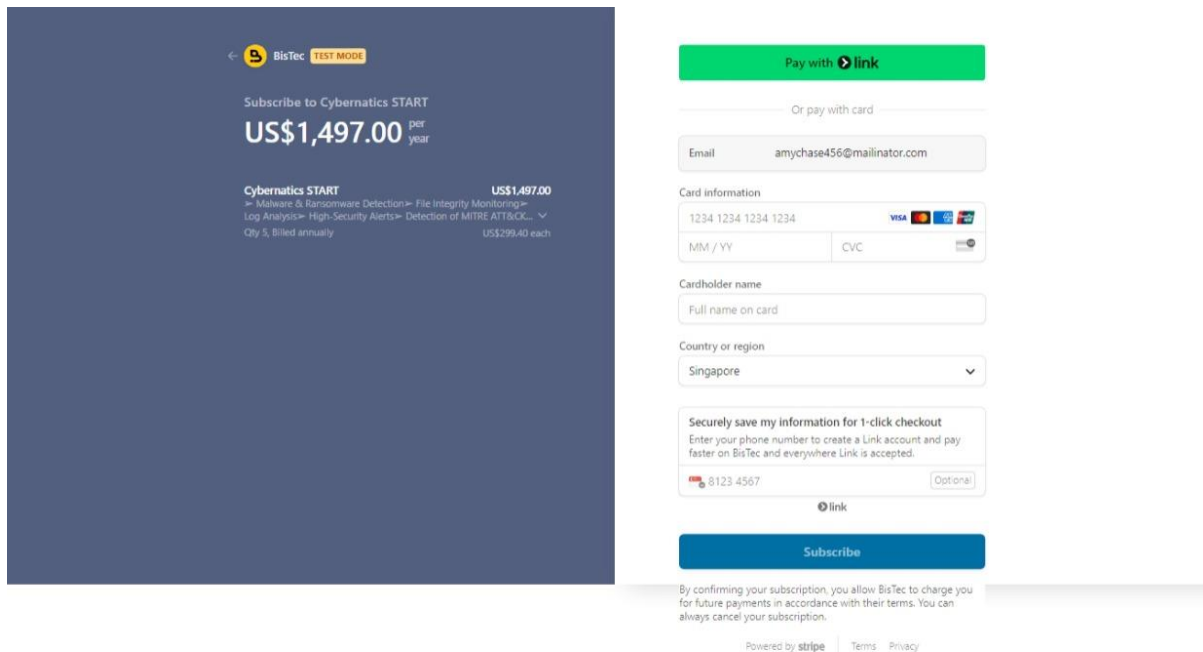
The screenshot shows the 'Organisation Location' setup screen. At the top, there is a user profile icon in the top right corner. The main content area features a white card with the 'cybernetics' logo and the title 'Organisation Location'. Below the title, it says 'Please enter your Organisation location'. The form includes the following fields: 'Organisation Location' (Location 01 with a green checkmark) and 'Organisation Department' (Department 01 with a green checkmark). Below these fields is a 'Note' section that reads: 'Click Finish by adding default location and department now. You can add and manage later with Setting menu'. A blue 'Finish' button is at the bottom of the card. The background is light gray with a faint circuit pattern.

### 1.3. Initial subscription

Step 1: Specify the number of licenses you need based on the number of devices you want to protect using cybernatics, then choose and subscribe to the appropriate package.



Step 2: Provide your card information to finalise your subscription.

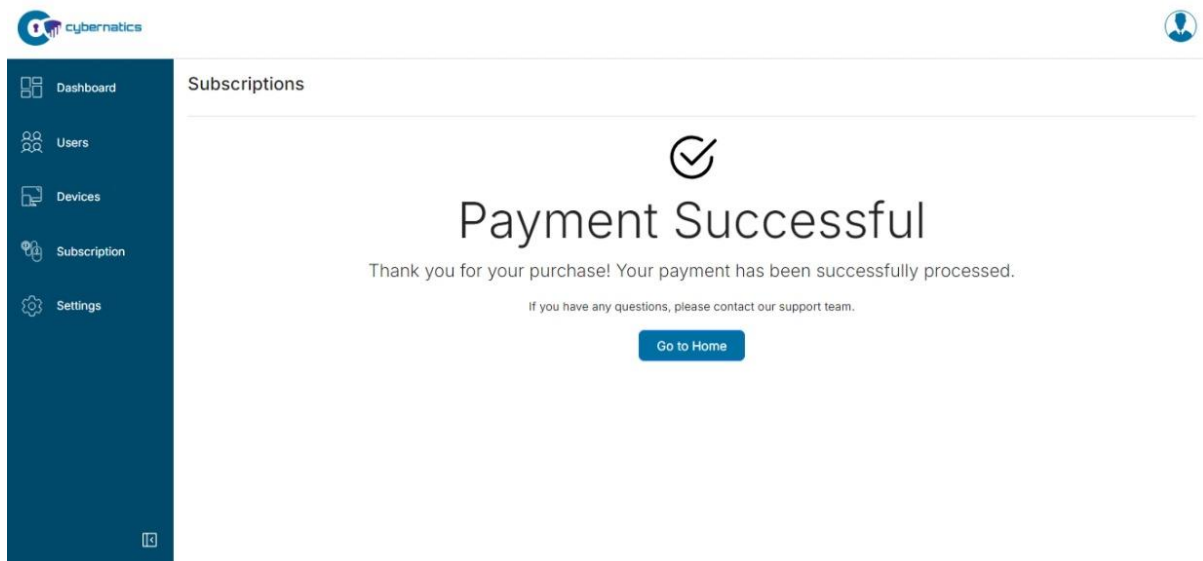


The screenshot shows a checkout page for BisTec. On the left, a dark blue panel displays the subscription details: "Subscribe to Cybernatics START" for "US\$1,497.00 per year". Below this, it lists features like "Malware & Ransomware Detection", "File Integrity Monitoring", "Log Analysis", "High-Security Alerts", and "Detection of MITRE ATT&CK...". The price is broken down as "US\$1,497.00" total, with "US\$299.40 each" for "Qty 5, Billed annually".

On the right, the payment section offers "Pay with link" (highlighted in green) and "Or pay with card". The card payment form includes an email field with "amyCHASE456@mailinator.com", a card information field with "1234 1234 1234 1234", "MM / YY", and "CVC" fields, and a cardholder name field with "Full name on card". A dropdown menu for "Country or region" is set to "Singapore". There is an option to "Securely save my information for 1-click checkout" with a phone number field containing "8123 4567" and an "Optional" label. A "link" logo is visible below the phone number field. A blue "Subscribe" button is at the bottom of the payment section.

At the bottom of the page, there is a disclaimer: "By confirming your subscription, you allow BisTec to charge you for future payments in accordance with their terms. You can always cancel your subscription." and footer text: "Powered by stripe | Terms | Privacy".

Step 3: After a successful payment, you will see a confirmation message indicating that the payment was successful.



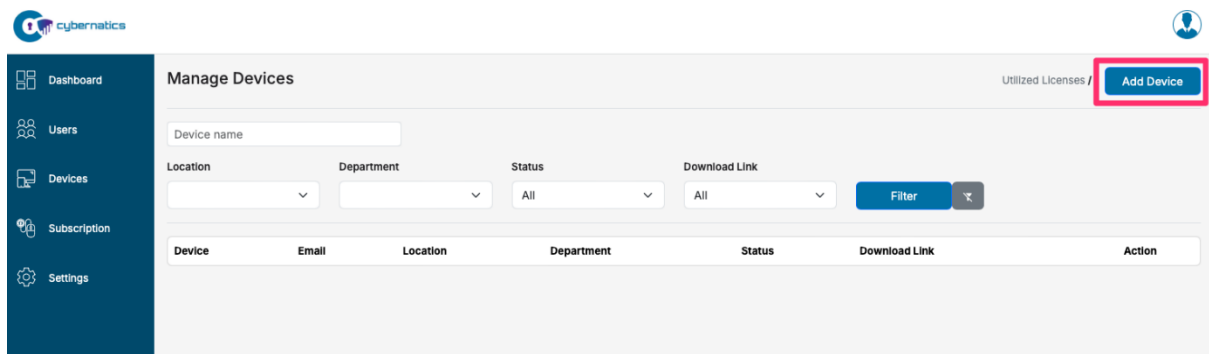


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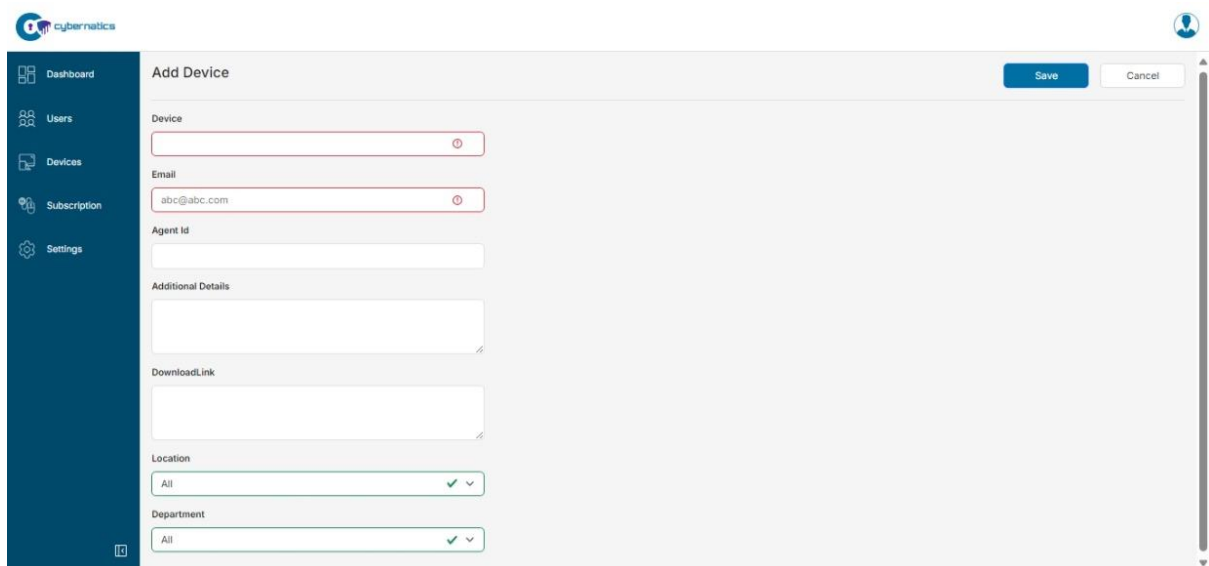
## 2. Device Management

### 2.1. Add devices

Step 1: To add new devices, go to the "Devices" section and click on "Add Device".



Step 2: When adding a device, provide the device name, enter the recipient's email address to send the agent download link, and specify the location and department.




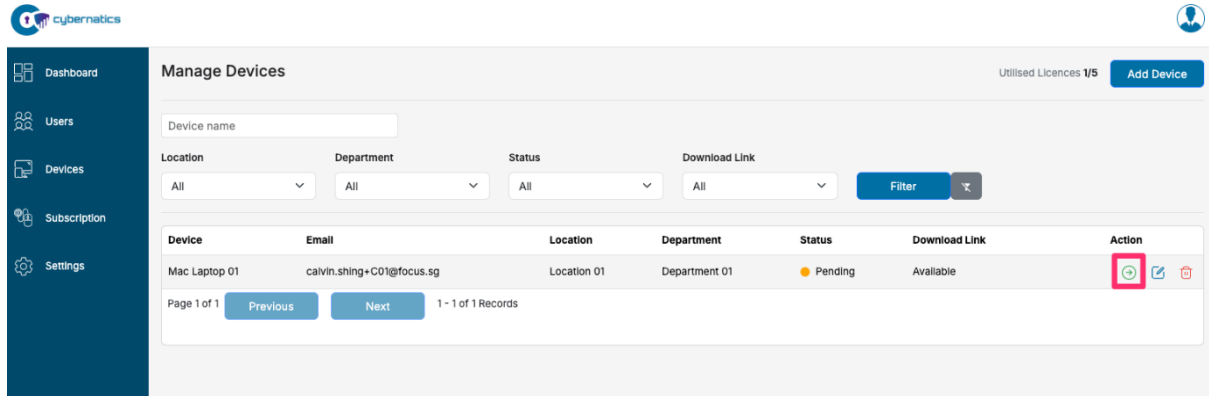
#### Note




Please note that updating the **Agent Id** and **Download Link** may take some time after adding a device.

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## 2.2. Send request to download the agent

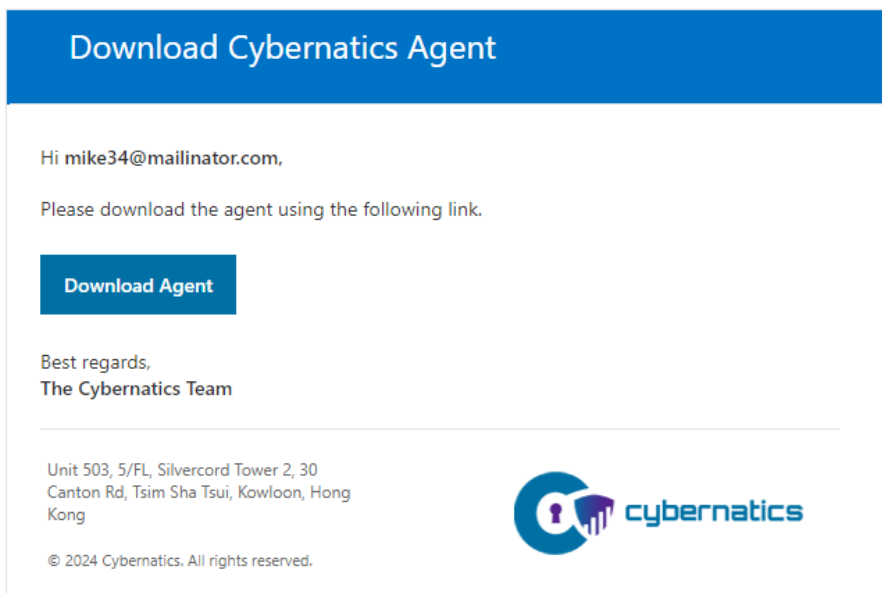
Step 1: Once the device download link is available. Click on the “Send Download Link” “” button



Device	Email	Location	Department	Status	Download Link	Action
Mac Laptop 01	calvin.shing+CO1@focus.sg	Location 01	Department 01	Pending	Available	  

Step 2: An email request will be sent to the recipient. The email contains the link to download the agent, which the recipient can then install on their device.

Email sent to the recipient



**Download Cybernatics Agent**

Hi mike34@mailinator.com,

Please download the agent using the following link.

[Download Agent](#)

Best regards,  
The Cybernatics Team

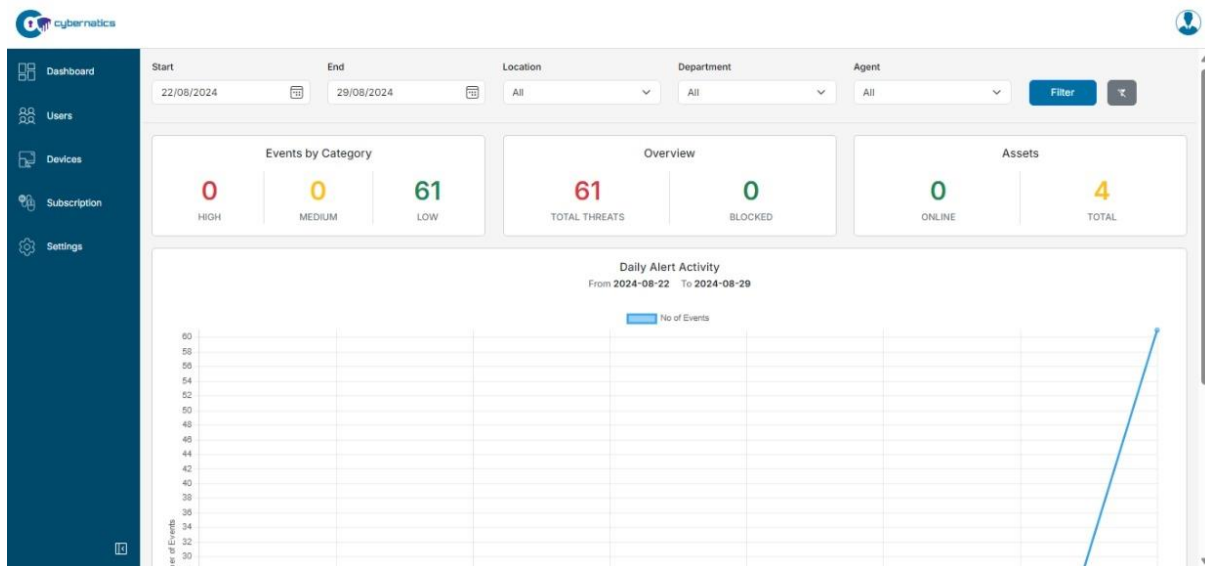
Unit 503, 5/FL, Silvercord Tower 2, 30  
Canton Rd, Tsim Sha Tsui, Kowloon, Hong  
Kong

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This message was sent from an unmonitored email address. Please do not reply to this message.

### 3. Dashboard

The dashboard offers an overview of key insights, including details about your device agents. The dashboard lets you view event and threat counts categorised by events and overview sections. It displays online assets and allows you to adjust the date range for results. Additionally, a line graph provides a visual representation of daily event counts.



#### 3.1. Events, threats detail view

Click on an event or threat to view detailed information. You can change its status and add remarks for each item.

The 'Events' detail view includes a sidebar with navigation options: Dashboard, Users, Devices, Subscription, and Settings. The main content area features a filter bar with fields for Start (22/08/2024), End (29/08/2024), Event Level (Low), and Event Status (All), along with a Filter button and a Back button. Below the filter bar is a table of events with the following columns: Event, Event description, Device, Status, Level, Date and Time, Event status, and Action.

Event	Event description	Device	Status	Level	Date and Time	Event status	Action
b89FnJEBq0vVjOHpXS_	Windows logon success.	Laptop12	Pending	Low	29/08/2024 - 03:54 AM	Open	<a href="#">Action</a>
yJBBnJEBM4kUb6zHeuS	Windows logon success.	Laptop12	Pending	Low	29/08/2024 - 03:49 AM	Open	<a href="#">Action</a>
ApJAnJEBvMmIgdN9IOPN	Software protection service scheduled successfully.	Laptop12	Pending	Low	29/08/2024 - 03:49 AM	Open	<a href="#">Action</a>
z5I8nJEBvMmIgdN9dulO	Windows logon success.	Laptop12	Pending	Low	29/08/2024 - 03:44 AM	Open	<a href="#">Action</a>
Tq43nJEBuZH12OR_3ldA	Windows logon success.	Laptop12	Pending	Low	29/08/2024 - 03:39 AM	Open	<a href="#">Action</a>
L8B2nJEBq0vVjOHRHJQ	Software protection service scheduled successfully.	Laptop12	Pending	Low	29/08/2024 - 03:38 AM	Open	<a href="#">Action</a>
Qa4znJEBuZH12OR_SldT	Windows logon success.	Laptop12	Pending	Low	29/08/2024 - 03:34 AM	Open	<a href="#">Action</a>
wK4unJEBuZH12OR_rlaF	Windows logon success.	Laptop12	Pending	Low	29/08/2024 - 03:29 AM	Open	<a href="#">Action</a>

- Dashboard
- Users
- Devices
- Subscription
- Settings

### Edit Event

Save Cancel

**Event**  
b89FnJEBq0vVjiOHpXS\_

**Event status**  
Open

**Event description**  
Windows logon success.

**Remarks**

**Device**  
Laptop12

**Event Level**  
Low

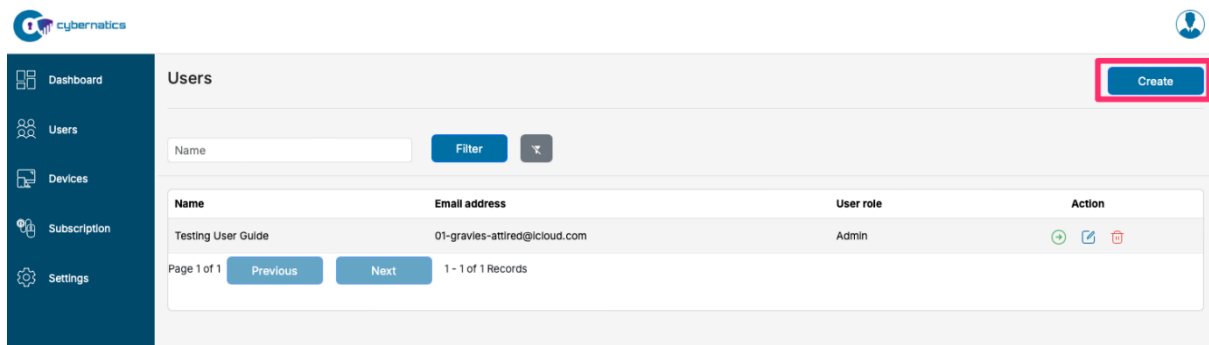
**Event Status**  
Pending

**Date and Time**  
29/08/2024 - 03:54 AM

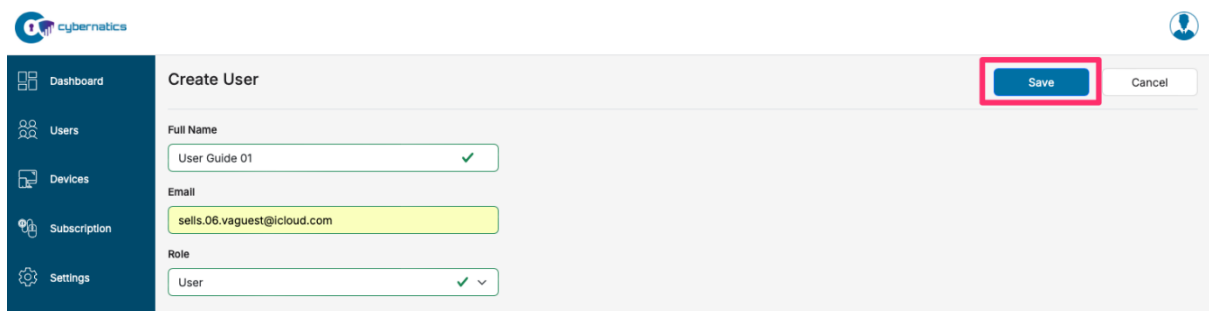
## 4. User Management

### 4.1. Invite users to the application.

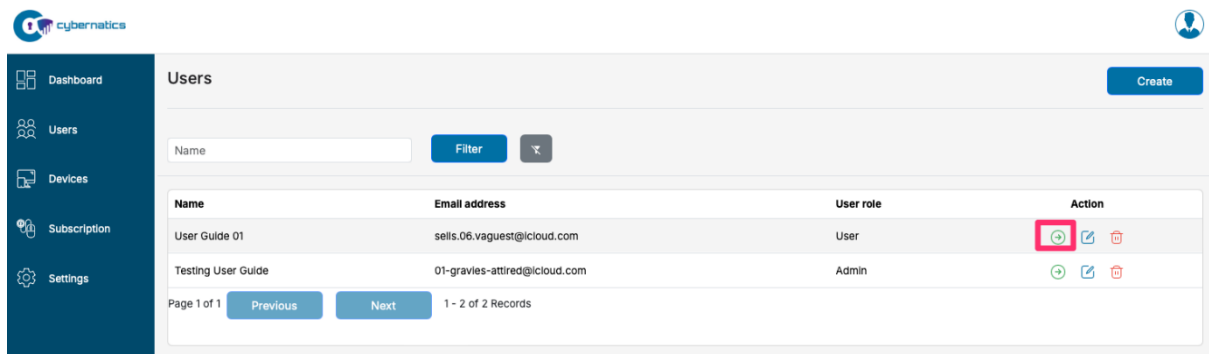
Step 1: To invite a new user, navigate to the "Users" section, and click on the "Create," button.



Step 2: Enter the user's details (name, email, and user role) and click on the "Save" Button

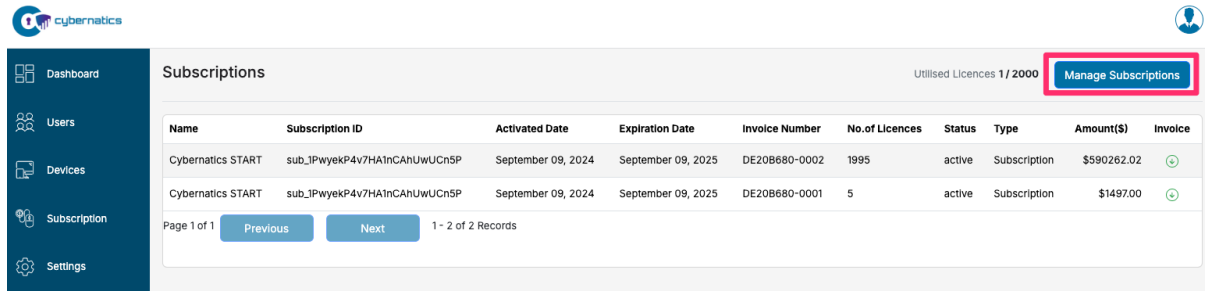


Step 3: Click on the "Invite User" "➔" Button. The invitee will receive an email with a link to set up their account and join Cybernatics, granting them access to the application.





## 5. Subscriptions

On the subscription page, you can view subscription details and download the invoice. Click on the "Manage Subscriptions" option to update or cancel your current subscription.



The screenshot displays the 'Subscriptions' page in the Cyberratics interface. The page header includes the Cyberratics logo, a user profile icon, and a 'Manage Subscriptions' button. The main content area features a table with the following data:

Name	Subscription ID	Activated Date	Expiration Date	Invoice Number	No. of Licences	Status	Type	Amount(\$)	Invoice
Cyberratics START	sub_IPwyekP4v7HAInCAhUwUCn5P	September 09, 2024	September 09, 2025	DE20B680-0002	1995	active	Subscription	\$590262.02	
Cyberratics START	sub_IPwyekP4v7HAInCAhUwUCn5P	September 09, 2024	September 09, 2025	DE20B680-0001	5	active	Subscription	\$1497.00	

Page 1 of 1   Previous   Next   1 - 2 of 2 Records

## 6. Settings

In the Settings, you can edit your Organization's details and manage locations and departments.

The screenshot displays the 'Settings' page of the 'cybernetics' application. The interface includes a dark blue sidebar with navigation options: Dashboard, Users, Devices, Subscription, and Settings. The main content area is titled 'Settings' and features an 'Edit' button. It is divided into two sections: 'Organisation Settings' and 'Location and Department settings'.

**Organisation Settings**

Organisation Name	Postal Code
<input type="text" value="Company ABC"/>	<input type="text" value="012345678"/>
Billing Address 1	Country
<input type="text" value="No 53"/>	<input type="text" value="Singapore"/>
Billing Address 2	Phone Number
<input type="text" value="Address2"/>	<input type="text" value="+123456789"/>

**Location and Department settings**

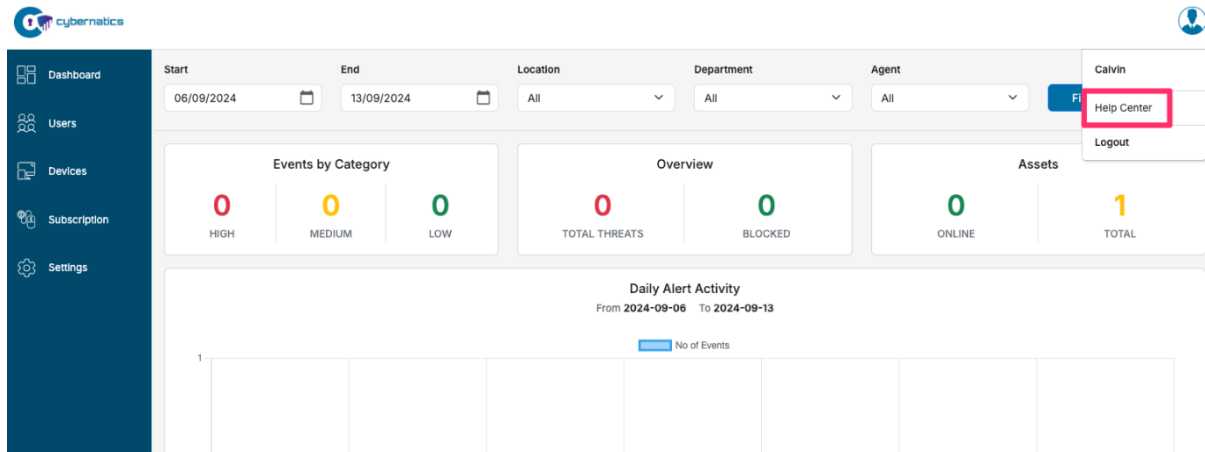
Buttons: [Add Location](#) [Add Department](#)

Locations	Departments	Action
Singapore01	Marketing	<a href="#">Edit</a> <a href="#">Delete</a>

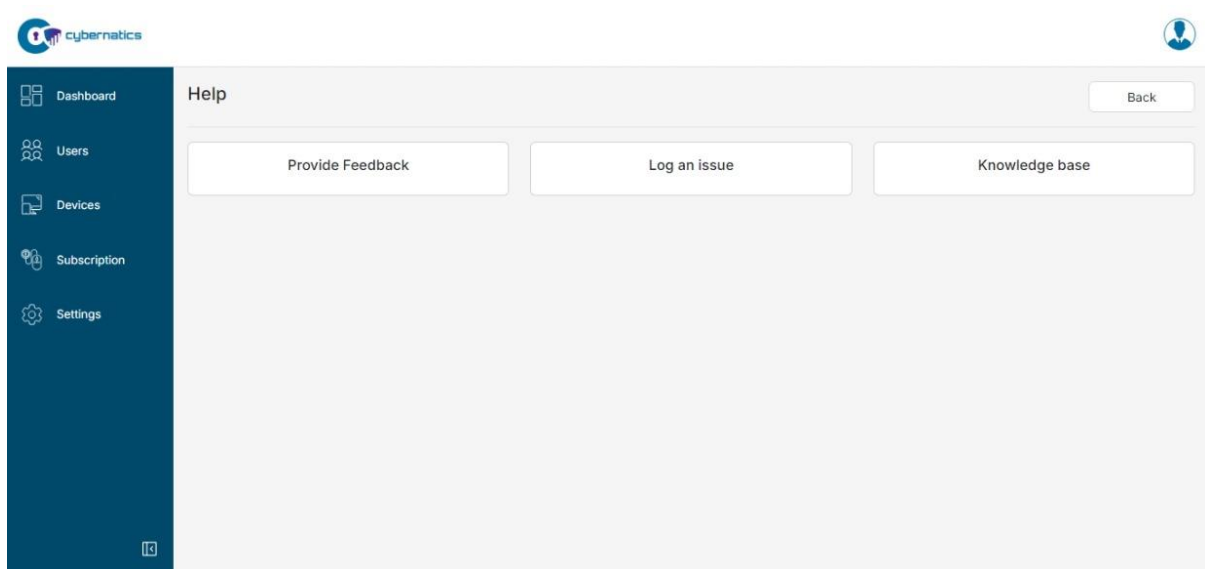
Page 1 of 1 [Previous](#) [Next](#) 1 - 1 of 1 Records

## 7. Help Center

The Help Centre offers options to provide feedback, log issues, and access the knowledge base.



The screenshot shows the cybernatics dashboard interface. On the left is a dark blue sidebar with navigation options: Dashboard, Users, Devices, Subscription, and Settings. The main content area features a top navigation bar with filters for Start (06/09/2024), End (13/09/2024), Location (All), Department (All), and Agent (All). A user profile for Calvin is visible in the top right, with a dropdown menu containing 'Help Center' (highlighted with a red box) and 'Logout'. Below the filters are three summary cards: 'Events by Category' (0 HIGH, 0 MEDIUM, 0 LOW), 'Overview' (0 TOTAL THREATS, 0 BLOCKED), and 'Assets' (0 ONLINE, 1 TOTAL). A 'Daily Alert Activity' chart for the period 2024-09-06 to 2024-09-13 shows 'No of Events' with a value of 1.



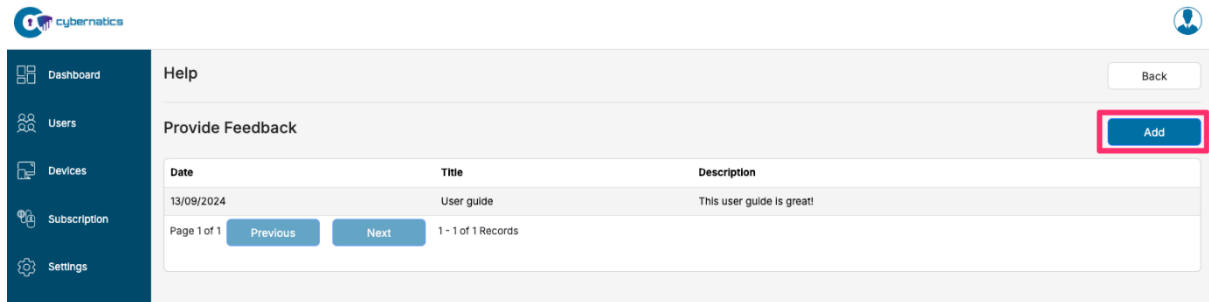
The screenshot shows the cybernatics Help Center page. The sidebar is the same as in the dashboard. The main content area is titled 'Help' and includes a 'Back' button. Below the title are three prominent buttons: 'Provide Feedback', 'Log an issue', and 'Knowledge base'.



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## 7.1. Provide feedback

Step 1: To add new feedback, click on the “Add” button.

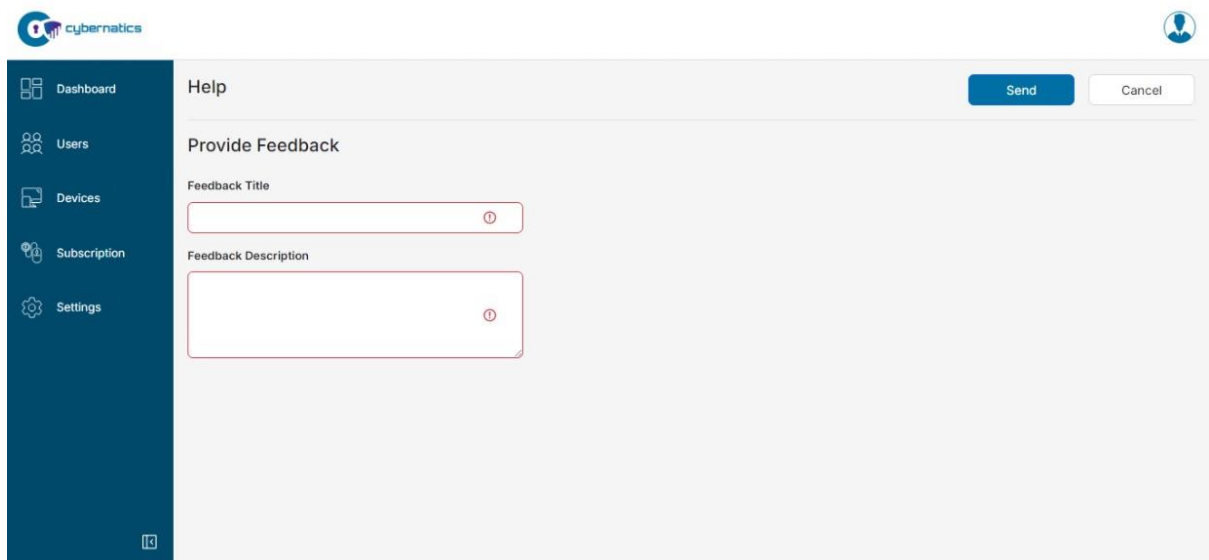


The screenshot shows the 'Provide Feedback' page in the Cybernatics help system. The page has a dark blue sidebar on the left with navigation options: Dashboard, Users, Devices, Subscription, and Settings. The main content area is titled 'Provide Feedback' and features a table with the following data:

Date	Title	Description
13/09/2024	User guide	This user guide is great!

Below the table, there is a pagination control showing 'Page 1 of 1', 'Previous', 'Next', and '1 - 1 of 1 Records'. A blue 'Add' button is located in the top right corner of the main content area, highlighted with a red box. A 'Back' button is also visible in the top right corner of the page header.

Step 2: When submitting a feedback, include a title and description.



The screenshot shows the 'Provide Feedback' form in the Cybernatics help system. The page has a dark blue sidebar on the left with navigation options: Dashboard, Users, Devices, Subscription, and Settings. The main content area is titled 'Provide Feedback' and features a form with the following fields:

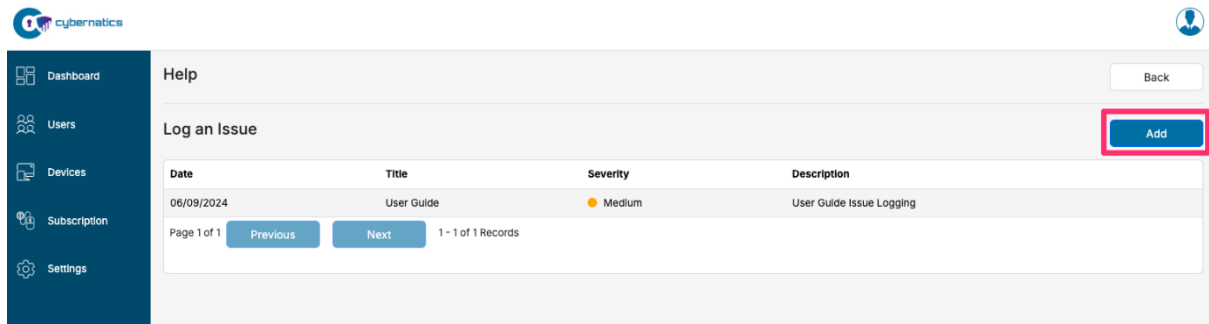
- Feedback Title:** A text input field with a red border and a red 'X' icon on the right.
- Feedback Description:** A text area with a red border and a red 'X' icon on the right.

At the top right of the main content area, there are two buttons: a blue 'Send' button and a white 'Cancel' button. The 'Send' button is highlighted with a red box.

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## 7.2. Log an issue

Step 1: To log an issue, click on the “Add” button.

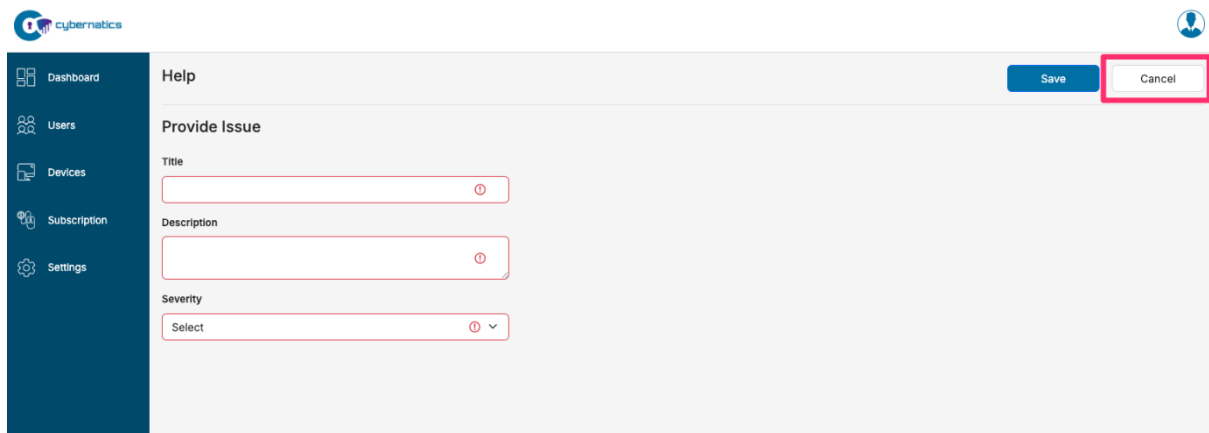


The screenshot shows the 'Log an Issue' page in the Cybernatics help system. The page has a dark blue sidebar with navigation options: Dashboard, Users, Devices, Subscription, and Settings. The main content area is titled 'Help' and 'Log an Issue'. A 'Back' button is in the top right. A blue 'Add' button is highlighted with a red box. Below the 'Add' button is a table with the following data:

Date	Title	Severity	Description
06/09/2024	User Guide	● Medium	User Guide Issue Logging

At the bottom of the table, there are navigation buttons: 'Page 1 of 1', 'Previous', 'Next', and '1 - 1 of 1 Records'.

Step 2: When submitting the issue, include a title, description, and severity level.



The screenshot shows the 'Provide Issue' form in the Cybernatics help system. The page has a dark blue sidebar with navigation options: Dashboard, Users, Devices, Subscription, and Settings. The main content area is titled 'Help' and 'Provide Issue'. A 'Save' button and a 'Cancel' button (highlighted with a red box) are in the top right. The form has three input fields:

- Title:
- Description:
- Severity:

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## 7.3. Knowledge base

Access the knowledge base to find information about the main features and areas of the application.

The screenshot displays the Cybernatics application interface. On the left is a dark blue sidebar with navigation icons and labels: Dashboard, Users, Devices, Subscription, and Settings. The main content area is titled 'Help' and contains a 'Knowledge Base' section. This section lists ten topics, each with a downward-pointing chevron icon on the right side, indicating expandable content. The topics are: 'How to Register with Cybernatics?', 'Invite a User', 'Add a Device', 'Send request to download the agent', 'View Dashboard', 'Set Status and Add Remarks to Dashboard Events/threats', 'Provide Feedback', 'Log an Issue', and 'Add Multiple Locations and Departments'. A 'Back' button is located in the top right corner of the main content area. The 'cybernatics' logo is visible in the top left corner of the interface.

Topic	Action
How to Register with Cybernatics?	▼
Invite a User	▼
Add a Device	▼
Send request to download the agent	▼
View Dashboard	▼
Set Status and Add Remarks to Dashboard Events/threats	▼
Provide Feedback	▼
Log an Issue	▼
Add Multiple Locations and Departments	▼

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## 8. Agent System Requirements

### **Windows**

Operating System: Windows 10 or later

Processor: 1 GHz or faster

RAM: 500 MB or more

Hard Disk Space: 1 GB or more free space

### **Linux** (Cybernatics agent not available yet)

Operating System: Most Linux distributions are supported, including Debian, Ubuntu, CentOS, RHEL, and others.

Processor: 1 GHz or faster

RAM: 500 MB or more

Hard Disk Space: 1 GB or more free space

### **Mac** (Cybernatics agent not available yet)

Operating System: macOS 10.12 Sierra or later

Processor: Intel or Apple Silicon processor

RAM: 500 MB or more

Hard Disk Space: 1 GB or more free space

### **Note:**

1. **Network Connectivity:** The agent needs an active internet connection to communicate with the manager.
  2. **Administrator Privileges:** Installation and configuration would require administrative rights.
  3. **Resource Usage:** While the agent is designed to be lightweight, resource consumption can vary depending on the number of monitored processes and the frequency of data collection.
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